The new Technological Infrastructure of the Central Securities Depository (DCV in Spanish) begins operating on April 1

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The new information system that will support the services of the Central Securities Depository (DCV), a financial market infrastructure essential for the custody, clearing, and settlement of transactions on public debt securities, the fiduciary management of Colombian securities, and the execution of the Central Bank's monetary policy, came into operation on 01 April 2024.

The new system adopts international standards, among them: (i) interoperability in a business-to-business (B2B) scheme through the ISO 20022 messaging; (ii) the Business Identifier Code (BIC) to identify the transfer or destination entities of transaction on securities; (iii) the International Bank Account Number (IBAN) standard, which is governed by the international standard ISO 13616, as a method to structure accounts identification, facilitating the processing of transactions in local and international payment systems; (iv) the processing of corporate shares or debt service, as defined by the Corporate Actions Joint Working Group (CAJWG); and (v) the ISIN code as an identifier for securities, among others.

By modernizing this technological infrastructure, the IT platform that allows Banco de la República (the Central Bank of Colombia) to implement its monetary policy and promote the smooth functioning of the payment system is also being updated.

This initiative also seeks to improve the mechanisms for providing information and to automate administrative and control activities inherent to those services.

The implementation of the new technological infrastructure will be carried out based on the following schedule:



27 March 2024: Last day of operation of the current DCV information system, which will operate normally until the close of business.

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From 28 to 31 March 2024: The process of accounts creation and data migration (balances and term operations) to the new information system will be carried out by Banco de la República, and the certification of the migrated data by the entities. Likewise, users will be enabled by the entities' administrators.



1 April 2024: will be the first day of operation of the new DCV's information system.

Users of the new DCV's information system can consult all the information on the implementation and release of the system in the following links:

- Objectives of the modernization program (Only Available in Spanish)
- Benefits and advantages (Only Available in Spanish)
- New functionalities (Only Available in Spanish)
- What users need to know for the release (step by step)(Only Available in Spanish)
- Important dates (Only Available in Spanish)
- Supporting documents (Only Available in Spanish)

Users will be able to access the following customer service channels as of Tuesday, 26 March 2024, to provide supervision and clarify any concerns regarding the implementation of the new system:

Concerns about the services (attention only in Spanish):

- Status and processing of information requests in the DCV.
- Training in the operational management of the DCV system.
- Support in the compliance of transactions registered in the DCV.
- Information on regulations and financial characteristics of the securities administered by *Banco de la República*.
- Linkage procedures to the DCV.

- Guidance for assigning DCV profiles.

Phone: +57 (601) 4849980, Extension 0444

Switchboard: +57 (601) 4849980, Extension 0444

Working Hours: Mondays through Fridays, from 8:15 *a. m*. to 8:00 *p. m.*, or until close of business.

E-mail: ServicioalClienteDFV@banrep.gov.co

Support center (attention only in Spanish):

- Technical support of the SEBRA Portal (Electronic Services of Banco de la República) service.
- Support for communication problems on the channels devoted to the SEBRA Portal service to be managed by their respective providers.
- Administration of SEBRA users and profiles.

Phone: +57 (601) 4849980, Extension 2288

Switchboard: +57 (601) 4849980, Extension 2288

Opening hours: Mondays through Fridays, from 6:00 *a. m.* to 9:30 *p. m.*, and Saturdays, from 7:00 *a. m.* to 1:00 *p. m.*

E-mail: SoporteTecnologico@banrep.gov.co

***Important:** The email addresses that were being used to handle inquiries from participants related to the project will be disabled as of April 1,2024. Consequently, the only valid email for such purposes will be: ServicioalClienteDFV@banrep.gov.co .

Fuente: https://www.banrep.gov.co/en/news/new-technological-infrastructure-central-securities-depository