



# Banco de la República launches a new tool for citizen services

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*Banco de la República* (the Central Bank of Colombia) has launched its new Online Office for Citizen Services and Digital Citizen Services. This easy and intuitive tool allows us to have faster communication with people. On this site, you can submit your requests, complaints, claims, and compliments and check your requests' status.

The UX is now faster and more accessible because this tool has an infrastructure hosted in the cloud, which allows centralizing user information, improving productivity, and generating greater customization and control of the services provided by the Bank.

Visit <https://banrep.force.com/s/> and discover the new Online Office for Citizen Services and Digital Citizen Services.

Fuente: <https://www.banrep.gov.co/en/banco-republica-lanches-new-tool-citizen-services>